

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of August 2009

[State Fiscal Year (SFY)=July 1, 2009 to June 30, 2010]

Call Classification	July	August	Total Calls
Abuse/Neglect	386	374	760
Adoption	136	189	325
Childcare	3339	4092	7431
Clearinghouse	8	2	10
Dentist	84	94	178
Disabilities (under age 3)	31	44	75
Disabilities (age 3 & older)	121	99	220
Doctor	195	197	392
Employment / Business	169	182	351
Environmental Health	69	55	124
Financial Service / Benefits	6511	6956	13467
Foster Care	186	167	353
Fraud	105	136	241
Health Resources	789	734	1523
Immunizations	69	123	192
Medicaid (Age 19-)	1268	1354	2622
Medicaid (Age 19+)	1490	1234	2724
Medicaid Dentist	165	194	359
Medicaid Doctor	391	410	801
Mental Health	240	209	449
Miscellaneous	986	1107	2093
Senior Issues (Age 60 & older)	123	148	271
Social Security	123	122	245
Substance Abuse	136	123	259
Tobacco	116	56	172
WIC	390	436	826
Total:	17626	18837	36463

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.